How we work

We help with operational tasks so you can spend more time on your business.



What we do for you

- **We help your customers 24/7.**
- **We follow up your receivables every week.**
- **We help you sell more by staying in touch with your customers.**

We agree the scope, channels and review of each workflow with you. We do not guarantee sales or financial results.

A bot replies

Follows a defined flow: frequently asked questions and simple answers.

An agent acts

Works towards an agreed goal and tasks. It can connect tools and hand over to your team when needed.

Try it first. Then decide.

1	2	3	4	5
Diagnosis	**Design**	**15 days · Simple bot**	**You accept**	**You pay**

Zero implementation cost. No upfront payment. If you do not accept it, we cancel the service at no cost.

Free lab · lab.solutai.com

Build an agent yourself with your documents and spreadsheets, guided by Pilo. Sign in with your name, email and a 6-digit code; use it for 7 days, with data deleted after 14 days. Then, “Talk to the team”.

The lab is a 7-day sample you build yourself. The Simple bot has a 15-day free trial after our team builds it.

Where your customers are

WhatsApp · Web chat · Instagram / Facebook Messenger · Telegram · Email · Phone / voice.

We agree your project’s channels and connections with you. Phone and voice where the service needs them.

A price with a clear scope

Simple bot: 5 € per month

Approx. COP 18,000 per month.

Includes a simple bot with the agreed flow and up to 10,000 interactions per month. Tailored agents, integrations and third-party usage (messaging, telephony or APIs) are quoted separately before work begins.

Zero setup cost. 15-day free trial after we build it. You only pay after accepting it. Cancel at no cost.

Technical support in Colombia and Spain, included adjustments and support hours are set out in your proposal.

Indicative conversion dated 16 October 2026, rounded to the nearest thousand COP. EUR/USD and USD/COP references: ECB · EUR/USD · Financial Superintendence · USD/COP

Let’s talk about your workflow

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We are SolutAI, a Colombian company (S.A.S.) with participation in Spain.

Meet the founders